



FAQs

What does my registration include?

Registration in a Faculty Development Session of the Telluride Experience includes:

- DVD copy of the award-winning educational documentary film: From Tears to Transparency: The Story of Lewis Blackman (\$695 value)
- DVD copy of the award-winning educational documentary film: From Tears to Transparency: The Story of Michael Skolnik (\$695 value)
- All Gaming and Low Fidelity Simulation Tools Used during the sessions, including instructions on how to use once home

Who are the Faculty facilitating The Telluride Experience Faculty Development Sessions?

Faculty include:

David Mayer MD, Vice President, Quality & Safety at MedStar Health

Tim McDonald MD, JD, Director, Center for Open and Honest Communication, MedStar Institute for Quality and Safety

Anne Gunderson MS, Ed.D, GNP, Corporate AVP Safety and Quality Education; MedStar Health, and Professor of Medicine; Associate Dean Innovation in Clinical Education; Georgetown University

Rosemary Gibson, M.Sc., Senior Advisor, The Hastings Center, Perspectives Editor, JAMA Internal Medicine

Gwen Sherwood, PhD, RN, FAAN, ANEF, Professor and Associate Dean for Practice and Global Initiatives at the University of North Carolina at Chapel Hill School of Nursing

Helen Haskell, MA, Founder of the nonprofit patient safety organization Mothers Against Medical Error and President of Consumers Advancing Patient Safety

Carole Hemmelgarn MS, Patient & Healthcare Advocate

What is The Telluride Experience Meeting format?

This is an intimate meeting where attendees have the opportunity to work one-on-one with Patient Safety thought leaders. Frequent breakout sessions allow for consensus building with peers throughout the week.

What will I eat while I'm there?

Breakfast, lunch and a happy hour at the end of each day are included in the registration fee. Please let meeting organizers know if you have any specific dietary needs ahead of time.

Attendees are free to enjoy their evenings/free time by themselves or with significant others. Many of us choose to go to dinner together as a group, as there are many excellent local restaurants within walking distance of the hotel. We have found the discussions and learning over drinks and dinner continues well into the evening. It is this meeting intimacy that creates the Telluride Experience alumni network we talk about. People continue to network and share ideas (both faculty and attendees) years afterwards.

Are spouses and/or kids allowed to attend conference activities?

The event and all related conference activities are for registered attendees only, however, guests are welcome to stay with registrants in their hotel rooms. Check with the hotel to see if any additional fees will be incurred.

CONTENT

Where can I find an agenda?

The high-level agenda with conference times and activities will soon be uploaded to the website. Check www.TheTellurideExperience.org for updates.

Will session presentations be available after the workshop?

Yes, registered attendees will receive access to all conference presentations and PowerPoint presentations.

Does The Telluride Experience offer Continuing Education credits? Yes. You will receive more information upon arrival in Tempe.

GENERAL LOGISTICS

Airports

Mission Palms is easily accessed by flying into the Sky Harbor International Airport, approximately 10 minutes from the hotel. Complimentary airport transportation is available between 5:30 a.m. and 10:30 p.m.

Is there a special conference hotel rate?

Yes! The Tempe Mission Palms Hotel, 60 East Fifth Street, is our Conference Center, and has group rates available. Registrants should call the hotel at (800) 547-8705 as soon as possible to reserve a room. Please reference the **MedStar Health Faculty Development** block of rooms (**group code 2UE9L0**). Alternately, you can make your reservation online via [this link](#).

Will wireless connectivity be available?

The Mission Palms has high speed wireless access. We encourage participants to bring their laptops to sessions to take notes.

Will business services be available?

The Mission Palms has two business centers, one located in the lobby of the hotel and the other on the opposite side of the courtyard, both accessible 24hrs/day.

Can I use my pager, cell phone, or camera?

Yes, but we do ask that you be considerate of other attendees. Please turn your cell phone and pager to the silent mode while you are in sessions and do not use cell phones in the session rooms. Out of respect for our presenters, we ask that no flash photography, video and/or audio recorders, or laser pointers be used during any session.

Is there recommended attire while attending?

Casual attire is appropriate while attending sessions at The Telluride Experience. Casual evening attire is appropriate for all receptions and networking events as well.

Is parking available at the Mission Palms?

Complimentary valet or self parking is available.