

Helen Haskell

Founder, Mothers Against Medical Error
President, Consumers Advancing Patient Safety
Years at Telluride: 11

Helen Haskell is proud to say that, aside from Dave and Tim, she is the only Telluride faculty member to have been present every year since 2005. It was at that first session in 2005 that a conversation between Helen and Tim McDonald led to the development of the idea of immediate and open communication following any serious unexpected event, not just known errors.

Helen has been involved in patient safety and quality since the medical error death of her young son Lewis in 2000. She originally came to Telluride because of her interest in medical education. Because Lewis's case, like most medical errors, involved many facets of his medical care, she has worked over the years to bring the patient perspective to many other areas of healthcare improvement as well. These include diagnostic error, medication safety, the deteriorating patient, and medical error disclosure, among others. Helen works closely with a number of consumer and professional organizations, among them the Institute for Healthcare Improvement, the National Patient Safety Foundation, the World Health Organization, and Consumers Union. Her new co-edited volume, *Case Studies in Patient Safety*, uses patients' stories as a vehicle for teaching interprofessional core competencies.

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